

|                     | Anytime Pediatrics: Obligation to Report   |              |
|---------------------|--|--------------|
| ANYTIME After Hours | Approved by: Cayce Branyon and Emily Smith |              |
|                     | Approved Date:                             | Next Review: |
|                     | 11/1/2022                                  | 11/1/2023    |

| Responsible Party:            | Institution/Entries Applies to:            |
|-------------------------------|--|
| Anytime Pediatrics Leadership | Anytime Pediatrics                         |
| Policy Number AP 011          | Originating Department: Anytime Pediatrics |
| Document Type: Guideline      | Section: Clinical                          |
| Policy Level: Triage          | Policy Start Date: 11/1/2022               |

SCOPE: Triage Nurse, Registered Nurse, RN

## POLICY:

Licensed contractors working for Anytime Pediatrics who have reasonable cause to believe that an individual is being abused, neglected, or exploited, or is in a condition which is the result of being abused, neglected, or exploited, shall report such belief to the appropriate authorities in compliance with regulatory reporting requirements.

## PROCEDURE:

- 1. Caller identifies an event of abuse, neglect, or exploitation; but the patient is not in present danger
- 2. The triage nurse will proceed with triage process and documentation
- 3. The triage nurse will include verbatim comments from caller in narrative documentation including identity of the individual(s) causing harm.
- 4. Disposition will be recommended as determined by triage process or nursing judgment
- 5. Caller will be provided with applicable community resources regardless of disposition
- 6. Caller will be made aware of triage nurse's obligation to report
- 7. Triage nurse will contact on call provider as additional guidance on which agency to contact may be needed.
- 8. Triage nurse will contact appropriate authorities to report event
  - 1. The name and contact information of the person accepting report should be obtained and included in documentation.
- 1. Triage nurse informs supervisor of event
- 1. Caller identifies an event of abuse and is in present danger
- 2. Caller will be instructed to hang up the phone and call 911.
- 3. The triage nurse will contact appropriate authorities and provide as much information as possible, including phone number for caller identification log.

- 4. The triage nurse will document available information in phone encounter in Anytime Pediatrics Platform.
- 5. Triage nurse informs supervisor of event and contact the on call provider if applicable.