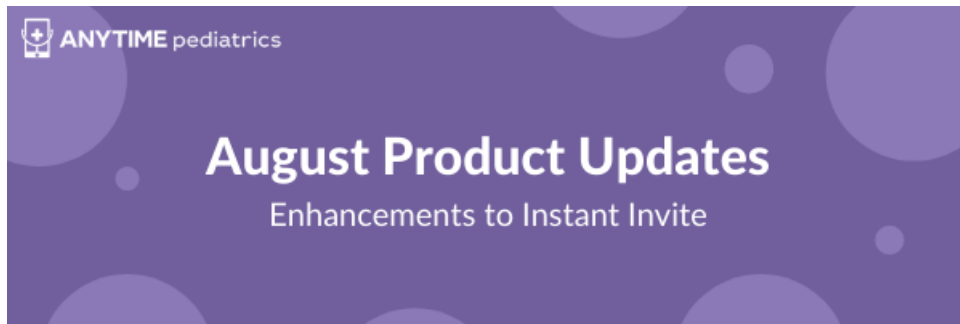


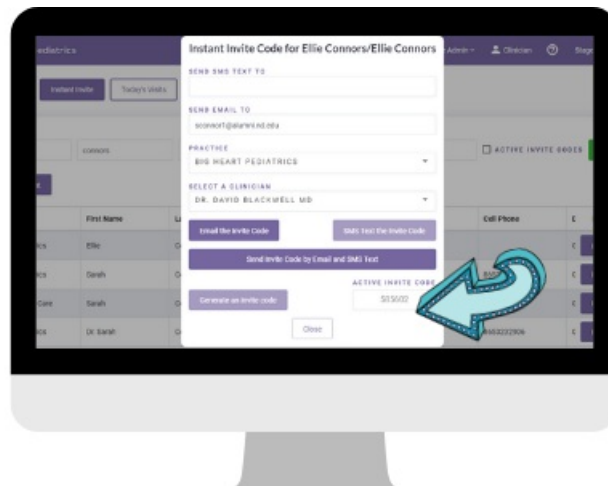
# August 2021

Last Modified on 10/18/2021 3:34 pm EDT



Starting Friday, August 13 there are many new features rolling out to make instant invite even more instant for your patients! We strongly encourage your team to attend one of our trainings to understand all that you can now do with instant invite. Certain improvements to instant invite will not be available without action from your practice. Register for a training [here](#). You can also call our support line at anytime with questions on these new features, 615-722-7201 ext. 3.

## Introducing the Invite Code



Each instant invite visit will now have a visible invite code attached to that visit. The same invite code will be sent to your patients via text or email AND visible to your staff. So if your patient ever calls looking for their instant invite code you can give it to them!

We introduced this invite code to also make it easier for you to get a patient into your waiting room while on the phone. Check out [this resource guide](#) on how to communicate using an invite code to your patients. A few use cases for this might be:

1. A patient calls your office looking for telehealth and you have a provider that is available to see them immediately. [Generate an invite code](#) and verbally let your patient know to go to the Anytime Pediatrics app and enter their six-digit invite code.
2. A patient says they did not receive their instant invite via text or email. No problem! Just tell them their invite code and send them to the web portal or the Anytime Pediatrics app.

Your practice users can view active invite codes in any location that you can send an instant invite – instant invite tab, today's visits, and the patient profile. In the instant invite tab, you can also filter all active invite codes.

Invite codes are available for one hour and can only be used to complete one visit. Codes cannot be shared across practices.

## Sending Instant Invites to New Contacts

You can now edit the email and phone number for sending an instant invite without changing the patient's log in information.

### Easier Entry Through Instant Invite

#### Enter Invite Code



#### Verify Patient



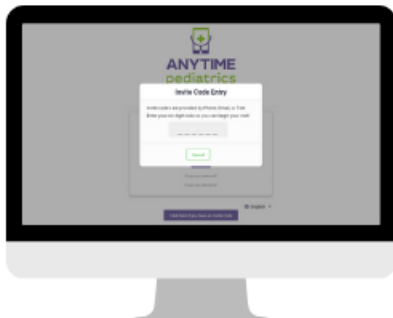
#### Enable Video + Audio



There are now only 3 pieces of information a patient needs to enter in order to get into your waiting room through instant invite. The patient or guardian will need to enter their six-digit invite code and verify the patient's year of birth and last name! If a patient uses the link in their email or text, the invite code will be automatically entered for them.

### New Optional Feature: Accelerated Instant Invite

#### Enter Invite Code



#### Enable Video + Audio



If the steps above are not necessary for your practice or are too many for your patients listen up! There will be a new practice setting called "[accelerate instant invite](#)." The default entry for instant invite is for the patient to enter their instant invite code, year of birth and last name. Accelerated instant invite would just require the invite code. [In order to enable this feature your practice MUST email our support team or fill out \[this form\]\(#\).](#)