

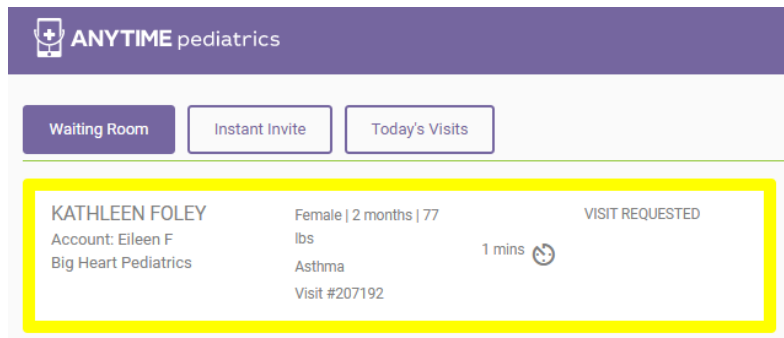
Live Interpreter Feature

Last Modified on 06/29/2021 1:04 pm EDT

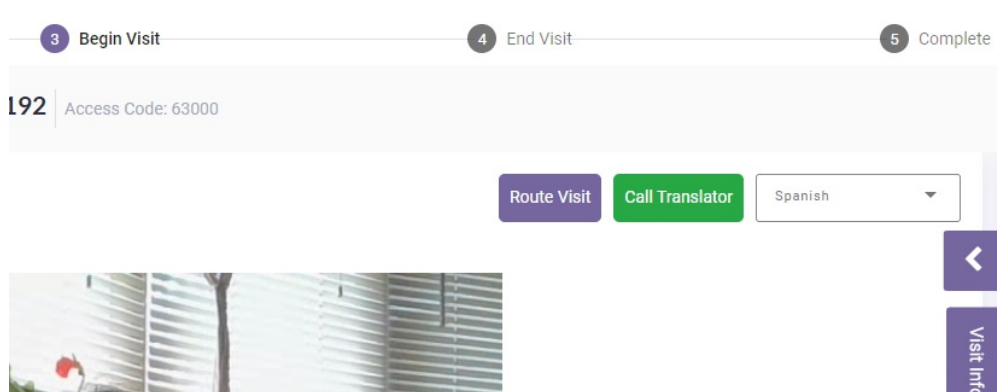


Anytime Pediatrics Live Interpreter

- Select the patient from the waiting room.

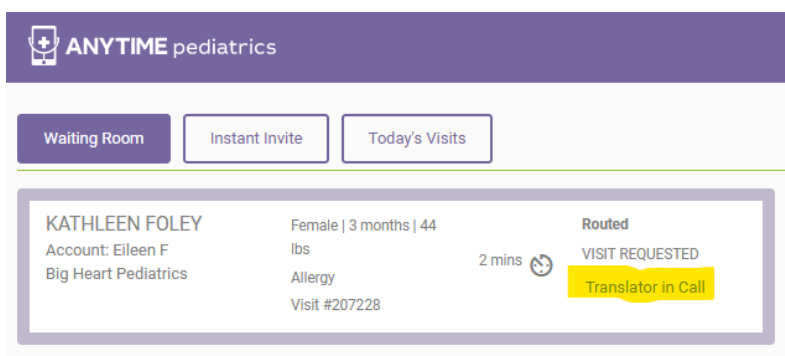


- Once the telemedicine visit has been initiated, select the patient's language and click the call translator button.
 - Once connected, the translator will ask for the visit ID#.

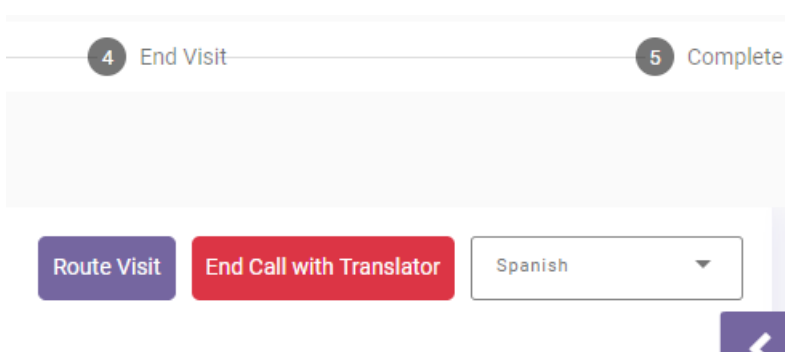


- This feature is available during the virtual check-in with your front desk staff and during the telemedicine visit with the Clinician.

- If the front desk calls the translator during the virtual check-in, the translator will stay on the line once the visit is routed to the Clinician.
 - You will be able to see if the translator feature is enabled by looking at the patient ID card in the waiting room.
 - If the Clinician routes the patient back to the front desk after completing the telemedicine visit, the translator will stay on the line unless they are disconnected.



- Select End Call with Translator to disconnect.



- The pricing for this feature will be \$0.98 per minute. This charge will be billed back to the practice on the practice's monthly invoice.
- You can also use this feature for In-Office Visits
 - Follow this [resource guide](#) for step-by-step instructions
- **Please contact our customer service department if you would like to enable this feature.**
 - By email: support@anytimepediatrics.com
 - By phone: 615-722-7201 x 3

