

# How to Check Your Audio and Video Connection

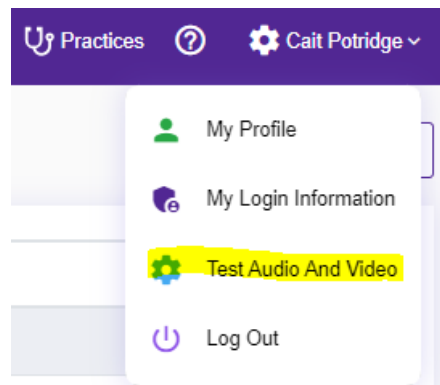
Last Modified on 09/26/2024 1:55 pm EDT



## How to Check Your Audio and Video Connection

### Web Platform

- Log into the Anytime Telecare [platform](#) on a Google Chrome web browser.
- Click on your name in the upper right corner and select **Test Audio and Video**.

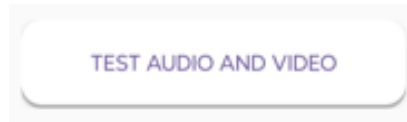


### Anytime Pediatrics Application

- Log into your Anytime Pediatrics App from your smartphone or tablet.
- Click on the gear icon to access your profile settings.

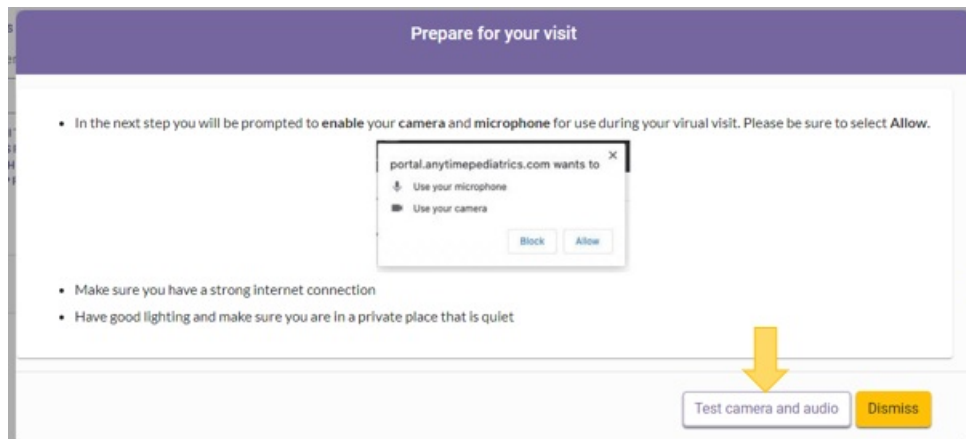


- Select **Test Audio and Video** in the upper left corner.



### Before a Virtual Visit

- Web Platform
  - You will be prompted to allow access to the camera and microphone on your computer before you can begin a virtual visit. Once your microphone and camera are enabled you will have the option to test the microphone and video before entering your pediatrician's virtual waiting room.



- Anytime Pediatrics Application
  - You will be prompted to allow access to the camera and microphone on your smartphone or tablet before you can begin a virtual visit. Once your microphone and camera are enabled you will have the option to test the microphone and video before entering your pediatrician's virtual waiting room.

WE NEED A FEW THINGS BEFORE WE CAN START  
YOUR VISIT TODAY.

**Permission to Camera and Microphone**

ACCESS TO YOUR CAMERA?

ON

ACCESS TO YOUR MICROPHONE?

ON

Test Mic & Speaker



Tap To Speak & Record

TEST AUDIO

TEST VIDEO

