# How to Check Your Audio and Video Connection

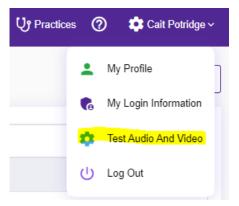
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## How to Check Your Audio and Video Connection

#### Web Platform

- Log into the Anytime Telecare platform on a Google Chrome web browser.
- Click on your name in the upper right corner and select **Test Audio and Video**.



### **Anytime Pediatrics Application**

- Log into your Anytime Pediatrics App from your smartphone or tablet.
- Click on the gear icon to access your profile settings.



• Select **Test Audio and Video** in the upper left corner.



## **Before a Virtual Visit**

- Web Platform
  - You will be prompted to allow access to the camera and microphone on your computer before you can begin a virtual visit. Once your microphone and camera are enabled you will have the option to test the microphone and video before entering your pediatrician's virtual waiting room.

	Prepare for your visit
In the next step you will be promp	ted to enable your camera and microphone for use during your virual visit. Please be sure to select Allow.          portal.anytimepediatrics.com wants to         & Use your microphone         Block
Make sure you have a strong inter	net connection
<ul> <li>Have good lighting and make sure</li> </ul>	you are in a private place that is quiet
	Test camera and audio

- Anytime Pediatrics Application
  - You will be prompted to allow access to the camera and microphone on your smartphone or tablet before you can begin a virtual visit. Once your microphone and camera are enabled you will have the option to test the microphone and video before entering your pediatrician's virtual waiting room.

WE	NEED	A	FEW	THIN	IGS	BEFORE	WE	CAN	START	ľ
			Y	DUR	VISI	T TODAY				

Permission to Camera and Microphone

ACCESS TO YOUR CAMERA?
ACCESS TO YOUR MICROPHONE?
ON
Test Mic & Speaker
Tap To Speak & Record
TEST AUDIO TEST VIDEO