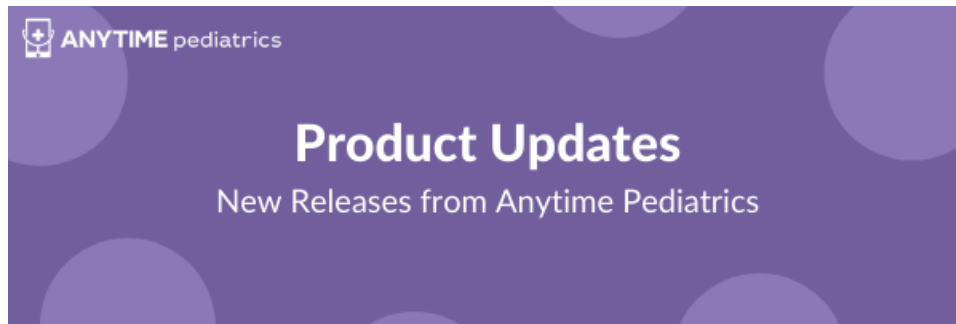


# January 2021

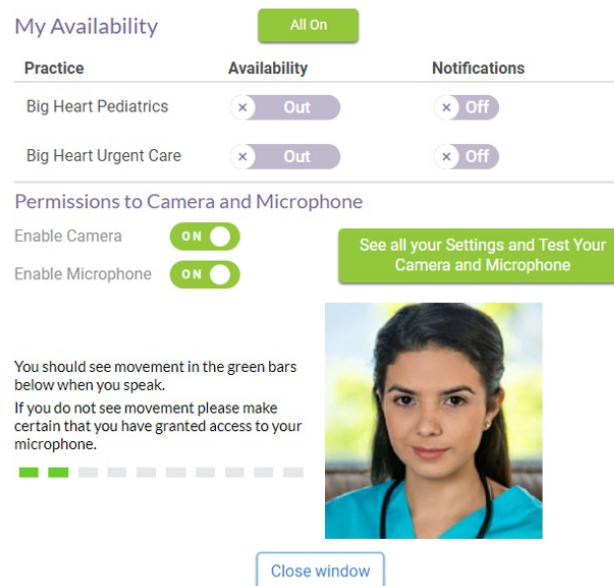
Last Modified on 01/15/2021 3:01 pm EST



## CLINICIAN APP & WEB BROWSER UPDATES

### Availability Pop Up

When you log in to your Anytime Pediatrics account on the web-based platform or the Anytime Clinician App, you will now receive a pop up that lets you easily adjust your availability status and notifications. This pop up also provides easy access to your camera and microphone settings.



### Admin Mode is Now Front Desk Mode

Admin Mode is now called Front Desk Mode. You can now adjust Front Desk mode within your user settings as well as within your practice settings. All Admin and Clinician Super Users on the platform have

access to enable or disable Front Desk Mode.

## Practice Settings

### Front Desk Settings

Practice	Front Desk
Big Heart Pediatrics	On ✓
Big Heart Urgent Care	On ✓

## Executive Admin Permissions

Do you have multiple practices within your company? You can now make an Anytime Pediatrics user an executive admin that allows them to view the status of each practice's waiting room within the company. Please email our customer support if you would like to enable this feature.

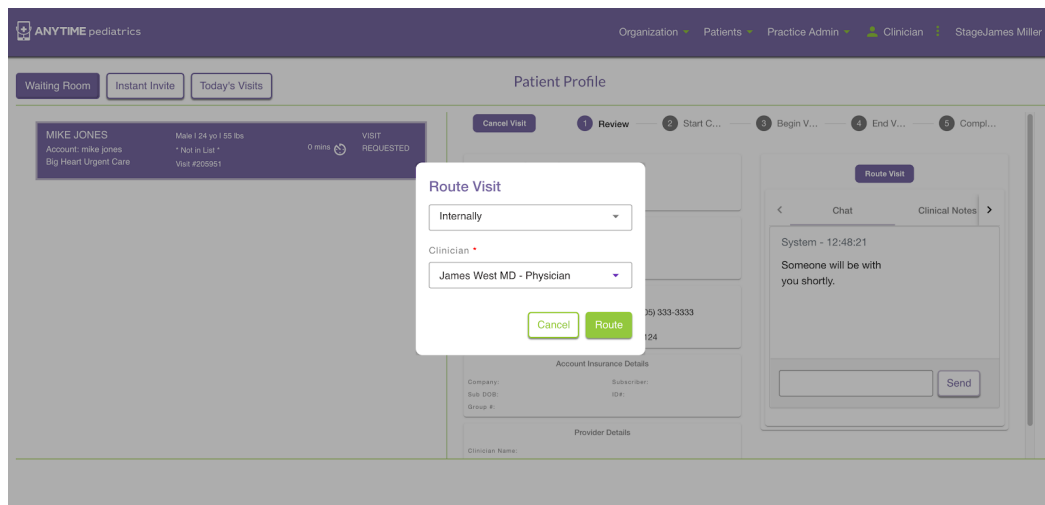
## Copy Visit Details

We have added a new feature to the visit summary that allows you to instantly copy the visit details. Select Copy to Clipboard to automatically copy the visit summary to your computer, so you can easily paste the information into your EMR software.

The screenshot shows the ANYTIME pediatrics web application. At the top, there is a navigation bar with 'Organization', 'Patients', 'Practice Admin', 'Clinician', and 'StageSara Anne'. Below this is a 'Visits' table with columns for 'Date', 'Practice', 'Seen By', and 'Visit Status'. A 'Visit Summary' modal window is open, displaying details for a visit on January 14, 2021. The modal is divided into several sections: 'Patient' (Visit # 205942, Patient Barn Banes, Date of Birth 11/10/2020, Chief Complaint \*Not in List\*, Visit Status Visit Completed, Symptoms, Weight 55 lbs, Temperature °F, Allergies, Medications, Consent to Treat 1/14/2021 8:32 AM), 'Provider' (Sara Anne M.D., Anytime Test, 1004 Derby Pkwy, Nashville, Tennessee 35091, 123.123.1234), 'Primary Care' (Anytime Test, 1004 Derby Pkwy, Nashville, Tennessee 35091, 123.123.1234), 'Insurance' (Insured, Subscriber DOB, ID, Group), and 'Account' (Mike Bemis, 2990 Rhodes Circle South, AL, Bham, Tennessee 35205, 205.908.2913). At the bottom of the modal, there are four buttons: 'Copy to Clipboard', 'Download Chat', 'Download PDF', and 'Cancel'. A yellow arrow points to the 'Copy to Clipboard' button.

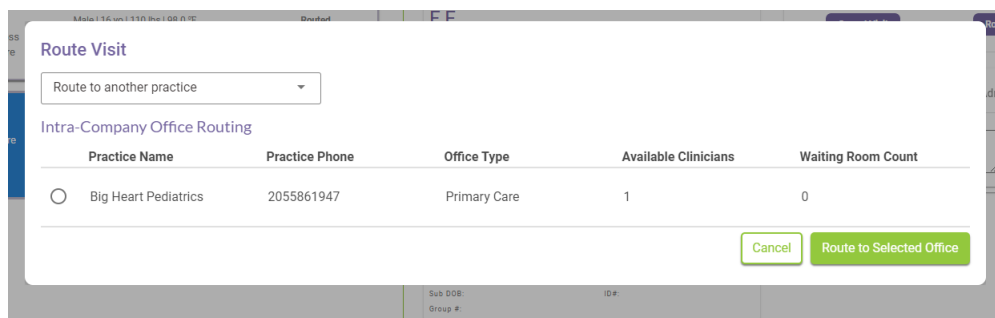
## Re-Routing to a different Clinician

You can now reroute a visit to a different clinician. As long as the telemedicine visit is not initiated by the clinician it was originally routed to, the visit can be sent to a different clinician.



## Intra Company Routing

Do you have multiple practices within your company? You can now route a patient to a different practice that you are affiliated with intra company routing. Please email our support team if you would like to enable intra company routing.



## Phone Calling from the Web Browser

You can now call patients from the Anytime Pediatrics platform on a web browser. The call patient button will autofill the patient's phone number from their AP patient chart, but can also be changed before dialing. Please tell your patients to be looking for a call from Anytime Pediatrics, 615-488-7272. Please note this number does not take incoming calls if your patient tries to call back.

Waiting Room Instant Invite Today's Visits

ALL VISITS COMPLETED CANCELLED INVALID VISITS UPCOMING

ALEX LEE Account: Mike Bemis Big Heart Pediatrics	Male   25 yo   15 lbs * Not in List * Visit #205949	Status CANCELLED	Details
ALEX LEE Account: Mike Bemis Big Heart Pediatrics	Male   25 yo   15 lbs * Not in List * Visit #205949	Status CANCELLED	Details
BARN BANES Account: Mike Bemis Big Heart Pediatrics	Female   11 yo   55 lbs * Not in List * Visit #205939	Status CANCELLED	Instant Invite Details
BARN BANES Account: Mike Bemis Big Heart Pediatrics	Female   11 yo   55 lbs * Not in List * Visit #205938	Status CANCELLED	Instant Invite Details

### Visit Details

January 14, 2021 Visit Length: Unavailable

Visit # 205949  
Patient Id 164357  
Patient Alex Lee  
Date of Birth 10/23/1996  
Chief Complaint \* Not in List \*  
Visit Status Visit Cancelled

Symptoms  
Weight 15 lbs  
Temperature \*F  
Allergies  
Medications  
Consent to Treat 1/14/2021 10:57 AM

Clinician Notes  Save

Admin Notes  
Routed Notes

2059082913 Call Patient Send Instant Invite

**Provider**  
Dr. James Miller MD  
Big Heart Pediatrics  
1004 Derby Pkwy  
Nashville, Tennessee 35091  
2055861947

**Primary Care**  
Big Heart Pediatrics  
1004 Derby Pkwy  
Nashville, Tennessee 35091  
2055861947

**Insurance**  
Insured : Michael Bemis  
Charles  
Subscriber 10/6/2015  
DOB : 35124  
ID : 123445629  
Group :

**Account (ID: 123031)**  
Mike Bemis  
123 test  
Indian Springs, Tennessee  
2059082913  
auburnguy96@gmail.com

## PATIENT APP & WEB BROWSER EXPERIENCE

### Android Bug Fixes

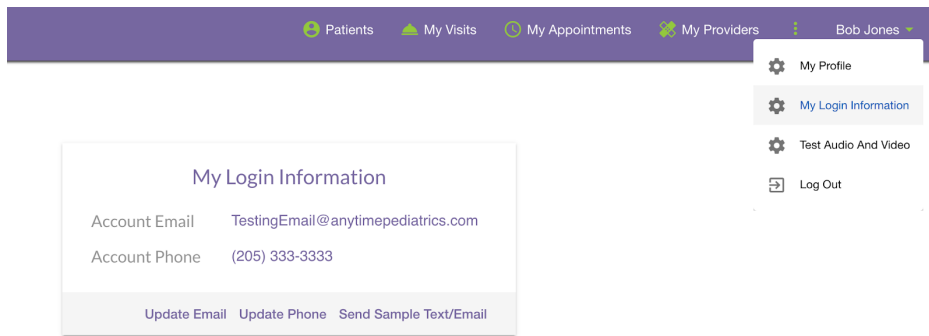
We have heard your feedback. Several bugs have been fixed that caused crashes with android devices. If you or your patients are still experiencing issues, please let our [support](#) team know.

### Join Appointment

The window for patients to enter your waiting room before a scheduled visit has been extended to 30 minutes.

### Patient Log In settings

Patients can now edit their login information for their Anytime Pediatrics account. A patient can change this information on the web-based platform or their Anytime Pediatrics App. If you are an OP integrated practice, the patient email in Anytime Pediatrics must match family contact 1 in OP. We do not recommend patients changing their account information as that will result in duplicate appointments in Anytime.



## Practice Code Improvements

When new patients are self-registering with Anytime Pediatrics, they will now be prompted to call your office if they are searching for your practice, but do not have your practice code.

