

November 2020 Release Notes

Last Modified on 11/16/2020 1:42 pm EST



We are excited to launch new updates to our apps and web portal experience this weekend. We hope these updates will make telemedicine easier for both your practice and your patients. The below updates and more will be live beginning **Sunday, November 15**. In order for you and your patients to see these updates in app, please make sure you have the latest version of the app. If you experience any issues, we will have support staff available this weekend to assist.

[Contact Support](#)

Updates for your Patients

- New patients can now register for an account with their phone number instead of an email.
- Joining an instant invite visit is easier than ever - simplified log in process and the invite now contains a code for quick and enhanced security.
- Patients are now required to do a pre-visit microphone and camera check.
- Improved email reliability for patient emails.

Updates for your Practice

- Instant invite is now even more instant. See it in action in our [new tutorial video](#).
- Staff can now register new patients with their phone number or email address.
- Check out the new filter on the appointments page to view appointments from the past 90 days.
- Our support team can adjust your practice's picture file type download type to .Tiff, .Png, and .Jpeg for easy upload into your EMR.
- Streamlined registration process makes it easier for you to add new patients.



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