

How to enable your camera and microphone for the Anytime Pediatrics App

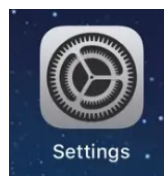
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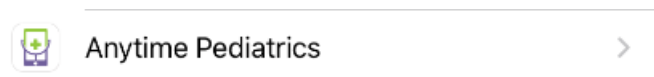
How to enable your Camera and Microphone on the Anytime Pediatrics Application

Are you unable to see or hear your patients during a telemedicine visit? Are they using the Anytime Pediatrics Application? If so, follow these steps to ensure their microphone and camera is enabled in their device settings.

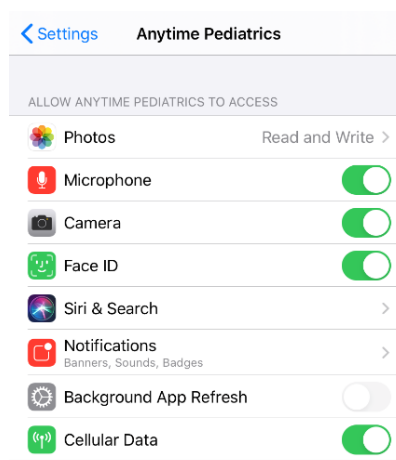
- Go to your settings by clicking on the gear icon



- Scroll down to the Anytime Pediatrics App



- Enable Camera and Microphone



- If the App asks for permission for Camera and Microphone access, always click Allow

- If the patient is experiencing connection issues, please reference our connectivity troubleshooting [guide](#) that provides tips and tricks for establishing a solid connection for their telemedicine visits.

Please contact support@anytimepediatrics.com, or call our support line at 615-722-7201 for further assistance.