

# Front Desk Mode: Disabled

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Front Desk Mode  
Disabled

## On-Demand Visits

Visit enters the waiting room. Any clinician toggled on receives a message that a patient has arrived in the waiting room. The Clinician then picks the patient up from the waiting room to start visit



1. For an on demand visit to be available...
  - a. A clinician must be **toggled available**



- b. The practice hours must be set to **active**



2. Once a patient has requested a visit, all clinicians toggled available will receive a notification.



## Scheduled Visits

Scheduled visit's are routed directly to the provider you are scheduled with



1. The clinician will receive a notification even if they are not toggled available



2. On-Demand hours **do not** need to be set to active

