

Front Desk Mode: Enabled

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Front Desk Mode
Enabled

On-Demand Visits

Visits stay in the waiting room until the visit is routed



Route to all clinicians:

1. All **toggled on** clinicians receive a notification



2. Any of those clinicians can take the virtual visit



Route to 1 clinician:

1. Only this clinician receives a notification



2. Only this clinician can have the virtual visit



All clinicians can still see the patient in the waiting room

Scheduled Visits

Visits stay in the waiting room until the visit is routed to the clinician



1. The visit can be routed to a different clinician if they are **toggled available**. (It can also be routed to all if needed)



AVAILABLE

2. The clinician who it is routed to will receive a notification.



The visit can only be routed once.