

# Front Desk Mode: Enabled

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Front Desk Mode  
Enabled

## On-Demand Visits

Visits stay in the waiting room until the visit is routed



### Route to all clinicians:

1. All **toggled on** clinicians receive a notification



2. Any of those clinicians can take the virtual visit



### Route to 1 clinician:

1. Only this clinician receives a notification



2. Only this clinician can have the virtual visit



\*All clinicians can still see the patient in the waiting room\*

## Scheduled Visits

Visits stay in the waiting room until the visit is routed to the clinician



1. The visit can be routed to a different clinician if they are **toggled available**. (It can also be routed to all if needed)



AVAILABLE

2. The clinician who it is routed to will receive a notification.



\*The visit can only be routed once.\*