

On Call Clinician Resource Guide

Last Modified on 01/18/2021 11:31 am EST



On Call Clinician

A resource guide for clinicians who are available after hours for patients to request a visit.

1. Turn off Front Desk mode

☐ FRONT DESK

Cancel

Save

2. Make sure your office hours are set correctly and the active box is checked.

Saturday

08:00 am

11:00 pm

AND

08:00 pm

08:00 pm

☒ ACTIVE

3. The toggle switch for the on call physician must be available.

David	Blackwell	Big Heart Pediatrics	<input checked="" type="checkbox"/> AVAILABLE
Mark	Johnson	Big Heart Urgent Care	<input type="checkbox"/>

4. The on-call clinician will receive a notification by email or SMS when a patient enters the waiting room.

Waiting Room

JOEY SMITH Account: Eileen Foley Big Heart Pediatrics	Male 0 yo 50 lbs Earache	0 mins	VISIT REQUESTED
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5. Complete the visit with your patient.

